



Betapack A/S
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Hørning Denmark
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Complaint form complaint on goods

Guide

Notification: Immediately after the error is detected - latest within 3 working days after

1. Complaint form is completed
2. Complaint form and copy of pallet note, delivery note and photos are sent to reklamation@betapack.dk
3. Samples are sent to BetaPack, Agerskovvej , 8362 Hørning att.: Complaint Foil
4. Mark form and appendix with 'Complaint_foil_company name_date'

Information about complaint

Contact information

Company: _____ VAT no.: _____
Contactperson: _____ E-mail: _____ Phone: _____
Address: _____
Zip code: _____ Town: _____

Product information

BetaPack item no.: _____
Name of item: _____
Production no.: (Find it on the pallet note) _____
Number of items received: _____ Number of items with defects: _____

Complaint cause

Short description of the complaint and where the error occurs:

Documentation

Pallet note number (please attach)
Photos of the errors (minimum 3 is sent by e-mail along with this form)
Physical samples of the errors (minimum 5 is sent immediately to BetaPack)

Name _____ **E-mail** _____ **Date** _____