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Complaint form transport damage

Guide

Notification: Immediately upon receipt of the goods. At the reception of the goods the customer must take precaution on the CMR-bill of lading and delivery note – otherwise we can't handle it as a transport damage.

1. Complaint form is completed
2. Complaint form and copy of CMR-bill of lading, delivery note and photos are sent to reklamation@betapack.dk
3. Remember to inform about name of the transporting company

Information about complaint

Contact information

Company: _____ VAT no.: _____
Contactperson: _____ E-mail: _____ Phone: _____
Address: _____
Zip code: _____ Town: _____

Product information

BetaPack item no.: _____
Name of item: _____
Production no.: (Find it on the pallet note) _____
Number of items received: _____ Number of items with defects: _____

Description of the damage

Short description of the complaint and where the error occurs:

Documentation

CMR bill/delivery note (please attach in e-mail)
Photos of the errors (minimum 3 is sent by e-mail along with this form)

Name _____ **E-mail** _____ **Date** _____